



**2022 MOTUL FIM SUPERBIKE WORLD CHAMPIONSHIP, AUSTRALIAN ROUND  
FREQUENTLY ASKED QUESTION'S (FAQ'S)**

**ADMISSION PRICES/TICKETS**

<b>TICKET OPTIONS</b>	<b>2022 PRE-SALE</b>	<b>2022 GATE-PRICE</b>
3 Day GA Adult	<b>\$135</b>	<b>\$170</b>
3 Day GA Concession**	<b>\$105</b>	<b>\$130</b>
3 Day GA Child*** (15yrs & under)	<b>FREE</b>	<b>FREE</b>
GA Friday Adult	<b>\$35</b>	<b>\$50</b>
GA Friday Concession**	<b>\$20</b>	<b>\$35</b>
GA Friday Child*** (15yrs & under)	<b>FREE</b>	<b>FREE</b>
GA Saturday Adult	<b>\$80</b>	<b>\$100</b>
GA Saturday Concession**	<b>\$60</b>	<b>\$80</b>
GA Saturday Child*** (15yrs & under)	<b>FREE</b>	<b>FREE</b>
GA Sunday Adult	<b>\$90</b>	<b>\$110</b>
GA Sunday Concession**	<b>\$65</b>	<b>\$85</b>
GA Sunday Child*** (15yrs & under)	<b>FREE</b>	<b>FREE</b>
Holeshot (Available for pre purchase only)	<b>\$295</b>	<b>N/A</b>
Pit Walk Pass – Single Pit Walk only	<b>\$30 per day</b>	<b>\$40 per day</b>
Paddock Pass – Single Day Upgrade	<b>\$50 per day</b>	<b>\$60 per day</b>
3 Day GA & Camping Package Adult	<b>\$245</b>	<b>\$290</b>
3 Day GA & Camping Package Concession**	<b>\$205</b>	<b>\$235</b>
3 Day GA & Camping Package Child***	<b>FREE</b>	<b>FREE</b>
Holeshot & Camping Package Adult	<b>\$405</b>	<b>N/A</b>
Holeshot & Camping Package Concession**	<b>\$395</b>	<b>N/A</b>
Powered Site Trackside (5m x10m) (Per site and must be pre-booked)	<b>\$150</b>	<b>\$175</b>
Event Program	<b>\$13.00</b>	<b>\$15.00</b>

**Q: Do you offer FREE entry for children?**

**A:** \*\*\* Yes, children aged 15 years and under are free and do not require a ticket to enter the Event. Children must be accompanied by a Parent or Guardian with a valid event ticket. Children in corporate facilities must have a full price ticket.

**Q: Who qualifies for the concession price?**

**A:** \*\* Pensioner Concession Card holders, full-time Student Card holders, and Seniors Card holders.

**Q: Are Grandstand Tickets available?**

**A:** No, grandstand tickets are not available, however there are plenty of great general admission viewing locations to watch all the on-track activity from around the Circuit.

**Q: What are the gate opening and closing times for public to purchase tickets?**

- Friday 18<sup>th</sup> November 8am – 17:30pm
  - Saturday 19<sup>th</sup> November 8am – 17:30pm
  - Sunday 20<sup>th</sup> November 8am – 17:30pm
- No ticket sales/entry after 16:00pm each day

**Q: Will there be an express lane check in?**

**A:** Yes. Pre-purchase tickets holders can ride their bike through the express lane located at Gate 1.

**Q: What ticket options include paddock access?**

**A:** All 3-Day General Admission, Holeshot, Camping Packages and VIP Hospitality ticket holders have FREE access to the paddock.

**Q: What if I have a single day ticket, but want to access the paddock?**

**A:** Paddock passes will be available for sale from the Box Office at the Gates and the Event Information Office for \$60 per day.

**Q: Is Friday still FREE for Locals?**

**A:** Yes, Friday is still FREE for Bass Coast Shire residents. Proof of residency will be required to be shown on entry (ie. Drivers Licence, Rate Notice, residential bill or other photo ID containing address).

**Q: Can tickets be refunded?**

**A:** Refer to the Terms & Conditions of Sale available to be viewed at [www.worldsbk.com.au](http://www.worldsbk.com.au)

## **ACCREDITATION OFFICE**

**Q: Where is the Accreditation Office building located?**

**A:** Gate 2; off Back Beach Road.

**Q: What are the opening and closing times for the Accreditation Centre?**

**A:** Wednesday 12pm – 5pm for Contractors, Competitors & Officials, Thursday 7am – 7pm, Friday 6am – 6pm, Saturday 6am – 6pm and Sunday 7.00am – 3pm.

## **ALCOHOL**

**Q: Can Alcohol be brought into the circuit?**

**A:** No. The venue is licensed so alcohol can only be purchased on site.

## **ANIMALS**

**Q: Can I bring my pets?**

**A:** No, but certified Assistance Dogs are allowed. Please ensure you carry your dog's certification with you.

## **ATM**

### **Q: Do you have ATM's at the Event?**

**A:** No. The Phillip Island Grand Prix Circuit no longer accepts cash transactions. All outlets will have Eftpos facilities with Visa, Mastercard, America Express and Eftpos accepted.

## **BBQs**

### **Q: Are BBQ's permitted in the circuit?**

**A:** No, but they are permitted within the campground area (subject to fire restrictions), refer Camping FAQ's.

## **CAMPGROUND TICKET OFFICE**

### **Q: Where is the Campground Ticket Office located?**

**A:** Gate 2; off Back Beach Road.

### **Q: What are the opening and closing times for the Campground Ticket Office?**

**A:** Thursday 7am – 7pm, Friday 7am – 6pm, Saturday 7am – 6pm and Sunday 9am – 12pm.

### **Q: What should I do if I arrive and the Campground Ticket Office is Closed?**

**A:** Please proceed to the campground and security will permit access however you will need to leave your licence overnight. You will then need to report to the Campground Ticket Office the following morning to collect your licence and camping wristband.

## **CHAMPIONS CAFE**

### **Q: What are the opening hours for the Champions Café?**

**A:** 7.00am to 9.00pm Friday, Saturday and Sunday  
Kitchen will open until 8.30pm.

### **Q: Is the Café open for breakfast, lunch and dinner?**

**A:** Yes.  
Breakfast will be served from 7.00am.  
Dinner will be available from 6.00pm.

## **ELECTRIC SCOOTERS**

### **Q: Can patrons use electric scooters around the viewing areas?**

**A:** Yes

### **Q: Do I need to wear a helmet when scooting around the viewing areas?**

**A:** Normal road rules apply, and we recommend wearing a helmet at all times when riding an electric scooter. Scooters are not permitted in the WorldSBK Paddock

## **EVENT MERCHANDISE**

### **Q: Will official event merchandise be available to purchase online?**

**A:** Yes. You can pre-order your official event merchandise from the 'Merchandise Shop' link on [www.worldsbk.com.au](http://www.worldsbk.com.au).

### **Q: Will official event merchandise be available to purchase at the event?**

**A:** Yes. Official event merchandise will be available from outlets located at Gardner Straight North, Gardner Straight - Opposite Info Hut, Siberia and Lukey Heights. The Phillip Island Grand Prix Circuit will also stock a range of merchandise.

## **EXPO**

### **Q: What are the Expo opening hours?**

**A:** 9am – 5.00pm, Friday to Sunday

**Q: How can traders have a stall at the Expo?**

**A:** Contact the Phillip Island Circuit on 5952 2710 for a booking form.

**FACILITIES FOR PEOPLE WITH A DISABILITY**

**Q: Is there parking and viewing available for people with a disability?**

**A:** Yes, people with a disability and their carers can park and view at the VC Viewing mound (Must display Accessible Parking Permit and be the person the permit is issued to). Entry is via Gate 1 (Credentialed Entry Lane) or Gate 7. There is also a viewing platform to the left of the pedestrian overpass along Gardner Straight. Dedicated parking is available to the rear of this platform at the south end of the Expo.

**Q: Are there toilets for people with a disability?**

**A:** Yes, located near the car parking area, pedestrian overpass, Visitor Centre and Control Tower toilets. There is also a disabled toilet in the WorldSBK Paddock for those patrons that have access to this area.

**Q: Are all Accessible Parking Permits accepted? (Blue or Red Accessible Parking Permits)**

**A:** Yes. Disability Pension Card to be shown at the gate for accessible parking access.

**Q: Is there an Accessible Friendly Shuttle Bus Service?**

**A:** Yes. Patrons can contact the accessible friendly shuttle bus. The phone number will be available at the gate on arrival.

**Q: Is there a lift to gain access to pit roof/corporate facilities?**

**A:** Yes, near the South end of the pit building, opposite Catering/Suite 1. You must have a valid corporate ticket or accreditation to gain access to the Pit Roof area.

**FIRST AID**

**Q: Where are the public first aid facilities located?**

**A:** Event Operations Centre (EOC), Gardner Straight North, Siberia and Trackside Campground.

**GO KARTS**

**Q: Will Go-Karts be running during the event?**

**A:** Yes, the Go Karts will be open for event patrons (closed to the public).

**Q: What are the Go-Kart Operating Hours?**

**A:** 10.00am – 5.00pm (Subject to change)

**Q: Can I consume alcohol before going on the Go Karts?**

**A:** No. BAC must be 0.00% to participate on the Go Karts.

**Q: What are the dress code restrictions for the Go Karts?**

**A:** Closed toe shoes and covered shoulders (no singlets) are required.

**Q: Where do I register and pay for Go Karts?**

**A:** You are required to pay and register for your Go Karts at the Visitor Centre.

**Q: Do I need to make a booking for Go Karts?**

**A:** No. To participate on the go karts just register and pay at the Visitor Centre.

**HOT LAPS**

**Q: Will Hot Laps be conducted during the event?**

**A:** No

## **LOST & FOUND**

**Q: Where is the Lost & Found located?**

**A:** Report to the Event Information Office, opposite the pedestrian overpass bridge.

## **Paddock Passes**

**Q: Can the general public purchase paddock passes?**

**A:** Yes. All 3-Day General Admission, Holeshot, Campers and VIP Hospitality ticket holders have FREE access to the paddock. Single day ticket holders can purchase paddock access at the venue for \$60 per day.

**Q: Can children access the paddock area?**

**A:** Yes, children under 15 can access the paddock area but must be accompanied by a paying adult.

**Q: What paddock passes do National Class Competitors receive?**

**A:** Competitors will need to refer to the Supplementary Regulations for details.

## **Paddock Show**

**Q: Who has access to the Paddock Show?**

**A:** Patrons who have WorldSBK Paddock access will be able to attend the Paddock Show for free.

**Q: What entertainment is at the Paddock Show?**

**A:** The Paddock Show features on stage entertainment and race commentary, autograph sessions, rider media conferences and interviews.

**Q: Is there a schedule for the Paddock Show?**

**A:** Yes, a schedule will be available at [www.worldsbk.com.au](http://www.worldsbk.com.au) once released

## **Parking**

**Q: What is the cost for car parking?**

**A:** It is FREE

**Q: What is the cost for bike parking?**

**A:** It is FREE

**Q: Can motorcycles be ridden around the viewing areas?**

**A:** Yes so long as they are road registered and the rider holds a valid Motorcycle Licence. All Road Rules apply.

**Q: Do I need to wear a helmet when riding around the viewing areas?**

**A:** Standard road rules apply and we recommend wearing a helmet at all times.

**Q: Where is the free car parking?**

**A:** Patrons are only allowed to park their car in the carpark area adjacent to Gate 7, entry is via Gate 2 (paddock areas). Refer to event map.

**Q: Is there a location for secure Motorcycle Parking?**

**A:** No. Motorcycles are permitted to ride around outfield on the service roads.

**Q: Is there helmet/jacket storage facilities available for patrons?**

**A:** No

**Q: Can unregistered bikes such as dirt bikes be brought on site.**

**A:** No. Only road registered bikes.

## **PIT WALK**

**Q: What is the price for a pit walk?**

**A:** Pre-purchased \$30 per day or pay on day price is \$40 per day. These can be purchased on the day from the Event Information Centre (opposite the Pedestrian overpass bridge). Children are also required to pay for the pit walk.

**Q: What days are the pit walk passes available?**

**A:** Saturday and Sunday.

**Q: What times will the pit walk occur each day?**

**A:** Schedule will be released closer to the event and will be available at [www.worldsbk.com.au](http://www.worldsbk.com.au).

## **PRE-PURCHASED GENERAL ADMISSION & HOLESHOT TICKETS?**

**Q: How will I receive my pre-purchased event ticket?**

**A:** You will receive your General Admission, Holeshots and Campground package tickets via email from Ticketek.

**Q: Can I have my tickets held at the circuit to collect when I arrive?**

**A:** No. All pre-purchased tickets will be delivered as mobile tickets to your nominated email address.

## **PROGRAMS**

**Q: What is the cost for a program?**

**A:** \$13 pre-purchased or \$15 on the day

**Q: Where can programs be purchased?**

**A:** Programs can be pre-purchased through Ticketek or at the venue from the Event Box Office, Event Information Office, Official merchandise outlets and the Visitor Centre.

## **PUSH BIKES**

**Q: Can patrons use push bikes around the viewing areas?**

**A:** Yes

**Q: Do I need to wear a helmet when riding around the viewing areas?**

**A:** Normal road rules apply, and we recommend wearing a helmet at all times when riding a push bike. Push bikes are not permitted in the WorldSBK paddock.

## **SCHEDULE**

**Q: Approximate time race commences each day?**

**A:** A full race schedule will be available from [www.worldsk.com.au](http://www.worldsk.com.au) closer to the event.

## **SHUTTLE BUS SERVICES**

**Q: Are there shuttle bus services available for patrons to get to the circuit from town?**

**A:** Yes, you will need to refer to the schedule provided by South Coast Bus. The schedule will be available from [www.worldsbk.com.au](http://www.worldsbk.com.au) closer to the event.

**Q: Is there a shuttle bus service available around the circuit for patrons?**

**A:** Yes; There will be a free public shuttle bus stopping at various sign-posted locations around the circuit.

## **STRUCTURES/PLATFORMS**

**Q: Can shade tents be erected?**

**A:** Yes, however shade tents cannot be erected if they obstruct other patrons view and they must be securely anchored to allow for Phillip Island's windy conditions. PISBK reserves the right to direct patrons to remove their shade structures.

**Q: Can platforms be erected?**

**A:** No

## **VISITOR CENTRE**

**Q: What are the opening and closing hours?**

**A:** Friday 18<sup>th</sup> November 7.00am – 9.00pm

Saturday 19<sup>th</sup> November 7.00am – 9.00pm

Sunday 20<sup>th</sup> November 7.00am – 9.00pm

**Q: Location to purchase Official Circuit Merchandise?**

**A:** The Phillip Island Circuit Visitor Centre has a range of circuit and official event merchandise available for sale.

**Q: Will Guided Circuit Tours still occur?**

**A:** No